



MORE SERENITY IN OUR CANCELLATION AND PAYMENT CONDITIONS

(Amending ARTICLES 6-7-8 AND 9 OF THE T & Cs)

1. A reduced deposit

For reservations made more than 30 days before the date of arrival, a deposit of 15% of the price of the amount of the services reserved will be requested to confirm your reservation.

The payment of the balance of your reservation must be paid no later than 15 days before your arrival, with the possibility of paying in several instalments (contact us).

For reservations made less than 15 days before the date of arrival, the full amount of the stay must be paid.

You will be billed for the reserved period indicated on the contract. No reduction will be made in the event of late arrival or early departure.

2. Services not used for specific reasons

If your stay should be shortened or interrupted for the following reasons:

- Border closure
- Administrative closure of the campsite
- Quarantine on arrival of the customer or on return of the customer to his country
- Limitation of travel to a certain number of kilometres that does not allow you to come to the campsite

A voucher for an amount corresponding to the nights not consumed, valid for 2 years, non-refundable, will be issued by the campsite.

Apart from these reasons expressly mentioned above, any interrupted or shortened stay (late arrival or early departure) by you cannot give rise to reimbursement.

3. Cancellation of your reservation

This contract, offered by the Company GRITCHEN TOLEDE ET ASSOCIES "Campez Couvert" N ° d'Orias 150 004 26 offers you a cancellation-interruption guarantee, which allows you to obtain reimbursement of the sums paid in the event of cancellation of your stay. stay, interruption of stay with a reinforcement of the "COVID-19 extension" guarantees, available on our sales site.

Cancellation insurance rates: 3.9% of the total amount of your stay.

3-1 You cancel your stay WITHOUT having taken out cancellation insurance

If the stay should be cancelled for one of the following reasons (exhaustive list), preventing the stay:

- Border closure
- Administrative closure of the campsite
- Quarantine on arrival of the customer or on return of the customer to his country
- Limitation of travel to a certain number of kilometres that does not allow you to come to the campsite

A voucher for the full amount paid, excluding cancellation insurance and administration fees, valid for 2 (two) years, will be issued by the campsite. Non-refundable.

If you cancel for any other reason

Case 1: Cancellation more than 30 days before the date of arrival:

The deposit of 15% of the amount of the stay will be refunded, less non-refundable management fees.

Case 2: Cancellation 30 days up to 15 days before the arrival date

The deposit of 15% of the amount of the stay will be retained by the campsite as a cancellation fee.

Amounts paid deducted from the deposit and management fees will be refunded. If the payment was made in part or in whole with a voucher worth more than the amount of the deposit: a new voucher for the amount of the difference, non-refundable and valid for 2 years, will be issued by the campsite. The rest of the sums will be refunded.

Case 3: Cancellation less than 15 days before the date of arrival

The deposit of 15% of the amount of the stay will be retained by the campsite as a cancellation fee.

A voucher for the sums paid, deducted from the amount of the deposit and management fees, will be issued by the campsite. The voucher is valid for 2 years, non-refundable and non-transferable.

3- 2 You cancel AND you have taken out the Cancellation guarantee

All the sums you have paid excluding the cancellation insurance rate and management fees are covered by the guarantee according to the general cancellation conditions which you can consult on our sales site. If you cancel for the following reasons: Border closure, Administrative closure of the campsite, Quarantine on arrival of the client or on the client's return to his country, Limitation of travel to a number of kilometres that does not allow coming to the campsite or if the reason is not covered by the cancellation insurance or if the file was refused by it, the general conditions of paragraph 3-1 apply.