



## RÈGLEMENT INTÉRIEUR CAMPING MA PRAIRIE

1 AVENUE DES COTEAUX  
66140 CANET EN ROUSSILLON

### 1. CONDITIONS OF ADMISSION AND STAY

To be admitted to enter, settle or stay on a campsite, you must be authorised by the manager or his representative. The latter is obliged to ensure that the campsite is kept in good order and that the present internal regulations are respected.

The fact of staying on the campsite implies the acceptance of the provisions of these rules and the commitment to comply with them. No one may take up residence on the campsite.

The wearing of a single-use wristband is compulsory for the entire duration of the stay for all guests (first exchange free of charge - subsequent exchanges are invoiced).

### 2. POLICE FORMALITIES

Minors who are not accompanied by their parents will only be admitted with written authorisation from their parents.

In application of article R. 611-35 of the Code de l'Entrée et du Séjour des Etrangers et du Droit d'Asile (Code on the Entry and Stay of Foreigners and the Right of Asylum), the manager is required to have the foreign guest fill in and sign an individual police form on arrival.

It must mention in particular

1° The surname and first names ;

2° Date and place of birth

3° Nationality;

4° Habitual residence.

Children under 15 years of age may appear on the record of one of the parents.

### 3. FACILITY

The outdoor accommodation and related equipment must be installed in the location indicated in accordance with the instructions given by the manager or his representative.

### 4. RECEPTION DESK

In low season: Open from 9.00 to 12.00 and from 14.00 to 18.00

In high season: Open from 9.00 to 12.00 and from 14.00 to 19.00

At the reception desk you will find all the information about the services of the campsite, information about the possibilities of refreshment, sports facilities, tourist attractions in the area and various addresses that may be useful.

A system for collecting and handling complaints is available to guests.

### 5. DISPLAY

These rules and regulations are displayed at the entrance to the campsite and at the reception desk. They shall be given to any customer who requests them.

For classified campsites, the classification category with the mention tourism or leisure and the number of tourism or leisure pitches are displayed.

The prices of the various services are communicated to the customers under the conditions fixed by decree of the minister in charge of consumption and can be consulted at the reception desk.

### 6. METHODS OF DEPARTURE

Clients are invited to inform the reception office of their departure the day before. Clients intending to leave before the opening time of the reception desk must check with the reception desk that all the formalities for the end of their stay have been completed, in particular the payment of their stay, no later than 5 p.m. the day before.

No vehicle may leave the campsite between 23.00 and 7.30.

## 7. NOISE AND SILENCE

Guests are requested to avoid any noise and discussion that may disturb their neighbours.

Sound equipment should be adjusted accordingly. Doors and trunks must be closed as quietly as possible.

Dogs and other animals should never be left unattended. They must not be left on the campsite, even locked up, in the absence of their owners, who are civilly responsible for them.

The manager ensures the peace and quiet of his guests and there must be complete silence between midnight and 7.00 am.

## 8. VISITORS

Visitors are admitted subject to acceptance by the management. They must report their presence to the reception desk before entering the campsite. Visitors will then be admitted to the campsite under the responsibility of the campers receiving them.

The services and facilities of the campsite are accessible to visitors, with the exception of access to the swimming pools, which is forbidden.

Visitors' cars are not allowed on the campsite. Visitors must leave the campsite before 23.00 hours.

## 9. TRAFFIC AND PARKING OF VEHICLES

Inside the campsite, vehicles must drive at a limited speed of 10 km/h.

Traffic is allowed from 7.30 a.m. to 11 p.m.

Only vehicles belonging to campers staying on the campsite may circulate on the campsite.

Parking is strictly forbidden on the pitches usually occupied by the accommodation unless a parking space has been provided for this purpose. Parking must not impede traffic or prevent the installation of new arrivals. Only one vehicle may be parked per pitch.

## 10. DRESS AND APPEARANCE OF THE FACILITIES

Everyone is obliged to refrain from any action that could harm the cleanliness, hygiene and appearance of the campsite and its facilities, particularly the sanitary facilities.

It is forbidden to throw waste water on the ground or at the foot of trees. It must be emptied in the facilities provided for this purpose.

The campsite has a sorting area for waste collection. Household waste, plastic packaging, paper, glass, must be deposited by the client in the different containers according to the nature of the waste. During the stay, rubbish bags must not be stored on the pitches.

Washing clothes and dishes is strictly forbidden outside the bins provided for this purpose.

The hanging of laundry must be discreet and must not disturb the neighbours. It should never be done from trees.

Plantations and floral decorations must be respected (picking flowers is not allowed). It is forbidden to put nails in the trees, to cut branches, to make plantations.

It is not permitted to mark out the location of an installation by personal means, nor to dig up the ground.

Any damage to the vegetation, fences, grounds or facilities of the campsite will be charged to the person responsible.

The pitch that has been used during the stay must be returned to its original state by the camper who has stayed there and in particular cleaned of rubbish, paper, cigarette butts or any other waste.

## 11- SWIMMING

The swimming pools and slides are strictly reserved for campers (visitors are not allowed). Swimming is not supervised. Children must be accompanied by a responsible adult or parent.

Their swimming is under the active supervision and responsibility of the parents.

The opening hours, safety instructions and depths of the pools are posted at the entrance to the aquatic area.

For reasons of hygiene and to ensure the sanitary quality of the bathing water, only briefs or boxer shorts, bikinis or one-piece swimming costumes are allowed: all other types of so-called swimming clothes (pants, shorts, tee-shirts, overalls of any kind, etc.) are prohibited.

## 12. SAFETY

Evacuation instructions in case of fire or flooding are posted at the campsite entrance (opposite the reception building), as well as on the sanitary buildings S1, S2, S3. You will be given the guidelines and instructions on arrival.

### a) Fire prevention.

Open fires (wood, coal, etc.) are strictly forbidden. Only stoves, barbecues and gas grills are allowed. They must be kept in good working order and not be used in dangerous conditions.

In the event of fire, the management must be notified immediately. Fire extinguishers can be used if necessary.

A first aid kit is available at the reception desk.

### b) Theft.

The Management declines all responsibility in case of theft. It is only responsible for the objects deposited at the office and has only a general obligation to monitor the campsite.

The camper remains responsible for his own installation and must report the presence of any suspicious person to the manager. Guests are advised to take the usual precautions to safeguard their equipment and personal belongings.

### c) Flooding

The security and civil protection services may inform us of a risk of a sudden rise in water levels due to torrential rain. In such a case, there is a risk that all or part of the campsite may be flooded, although this is unlikely. There is sufficient warning time for campers to be aware of the risk of rising water. In such a situation, the campers must scrupulously respect the instructions given by loudspeakers and the campsite staff.

## 13. BEHAVIOUR

Any malicious, insulting or aggressive behaviour, as well as any act of discrimination, blackmail or harassment towards other guests or towards the campsite staff is strictly forbidden. The Management reserves the right to expel, without prior notice or reimbursement, any person who does not respect the internal regulations or who behaves badly towards other guests or the campsite staff.

## 14. GAMES

No violent or disturbing games (especially ball games) may be played near the facilities or vehicles. Children must always be under the supervision of their parents. It is strictly forbidden to play in the sanitary facilities. Playing with the water in the sanitary facilities or at the feed points is strictly forbidden.

## 15. DEAD GARAGE

Unoccupied equipment may only be left on the pitch with the agreement of the management and only in the designated area. This service is subject to a charge.

**THE OCCUPATION OF A PITCH OR ACCOMMODATION, WITH OR WITHOUT A RESERVATION, IMPLIES FULL ACCEPTANCE OF THESE RULES AND REGULATIONS.**

**THE MANAGEMENT RESERVES THE RIGHT TO EXPEL, WITHOUT NOTICE OR REIMBURSEMENT, ANY PERSON WHO FAILS TO COMPLY WITH THESE RULES OR WHO GIVES FALSE INFORMATION CONCERNING THE OCCUPANTS OF THE PITCH.**